

## Hettich Hardware – Care and Warranty Guide

Congratulations and thank you for choosing Hettich hardware fittings. Hettich are proud to be at the forefront of the latest advancements in cabinet hardware and we are confident that you will enjoy the functionality of our products in your kitchen for many years to come.

Hettich were founded in Germany and have been in the kitchen hardware industry for over 75 years. Today, Hettich products are at the forefront of design, innovation and manufacture worldwide. Hettich produce quality fittings and accessories, including soft close drawer systems, hinges, LED cabinet lighting, handles and more. In addition to superb function, Hettich also fully endorse their products with a Lifetime Warranty for your peace of mind. Hettich's comprehensive Lifetime Warranty offers a no hassle, full replacement guarantee on all of their hinges and drawer systems. Hettich are confident in the outstanding quality of their products and place a very high value on customer service. Incorporating Hettich quality fittings into your kitchen ensures the ultimate in function and provides peace of mind for as long as you own your kitchen. In the unlikely event that you should experience any manufacturing quality issues with your Hettich hardware, please contact us directly and quote the above Warranty Card number for a replacement.

Your Hettich hardware has been manufactured, designed and stringently tested to offer years of reliable service. This 'Care and Warranty Guide' will provide information to assist you to care for your hardware and ensure its longevity great shape.

### Care Details

#### Drawer Systems, Lazy Susan's, Soft Closing Buffers, Towel Rails, Bins and Handles

It is recommended that the above mentioned products be maintained with a soft cloth. We suggest you wipe gently over any interior and/or exterior surfaces with a soft, clean, damp cloth and follow by drying thoroughly with a soft, clean, dry cloth. It is advised that you do not use any abrasive or harsh cleaners on or near any of the internal hardware, stainless steel surfaces or handles.

#### Hinges and Silent System Soft Closing Buffers

It is recommended that hinges be maintained with a soft, dry cloth. Hinges can be cleaned with a soft, dry cloth but you must ensure the cloth does not contain any moisture. Hettich hinges are specially protected by a thin film of high grade oil that ensures its functionality and durability. This oil is necessary and therefore should NOT be removed with any form of detergent / anti grease cleaner or otherwise. Hinges should be kept free from dust and moisture by using a dry cloth.

Please DO NOT use any of the following to clean hardware surfaces:

- Abrasive or harsh cleaners, such as ammonia or chlorine bleach
- Concentrated detergents, anti grease cleaners or solvents
- Metal scouring pads (these products can scratch, crack and discolor your hardware surfaces)

Please note: All Hettich items must be cleaned by hand

### Lifetime Warranty – Exact Wording

Hettich Australia (Hettich) warrants the original registered purchaser of our hardware against manufacturing defects for as long as the original purchaser owns the product. This warranty applies to all hinges, runners, slides and metal drawer systems sold by Hettich. All other hardware is covered under a standard 12mth warranty from date of purchase. This warranty is limited to private consumers of our products who register their products via our Warranty Registration Card. If you are a consumer within the terms of the Trade Practices Act 1974 then this warranty is an addition to your rights as a consumer and in no way reduces your statutory rights.

This warranty covers the consumer for the replacement of the faulty hardware only. Hettich will send the original purchaser replacement hardware. Hettich does not warrant the removal nor installation costs of the defective product. Hettich does not warrant products which have been incorrectly installed, exposed to loads in excess of specifications, abused or used for purposes other than that for which they are intended. Hettich will not be liable for any consequential or incidental damages resulting from or contributed to by the use, installation, performance or failure of our products.

### Thank You

Congratulations once again on your new kitchen. We hope it meets your expectations and is a place where you create great meals and memories. We appreciate that Hettich hardware has been included in this instance and hope that your experience using it will lead you to decide to select Hettich in any future projects. For more information on Hettich products please visit us online at [www.hettich.com.au](http://www.hettich.com.au)